



## Maryville Parks & Recreation Frequently Asked Questions

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## Maryville Parks and Recreation Youth Athletic Frequently Asked Questions

### Registration

- How do I find out when registration begins for a program?
  - ✓ Participants and guests are encouraged to sign up for text & email alerts to get up-to-date information from Maryville Parks & Recreation (MPR). You will have the option to receive alerts about upcoming sports, programs, registrations, cancellations and much more. You can select which programs you receive alerts on, such as Youth Registrations or more specific programs such as Youth Volleyball. To sign up for text alerts or social media links go to our website at [www.maryville.org/mpr](http://www.maryville.org/mpr) (icon links can be found at the bottom of the page).
  - ✓ MPR will also use social media such as Facebook, Instagram and Twitter. On a quarterly basis MPR shares its Activity Calendar with local schools. The Monthly Activity Calendar can also be found on our website [www.maryville.org/calendar](http://www.maryville.org/calendar)
  - ✓ All athletic programs will have a 3-week registration process. MPR will offer an Early Bird Discount of \$15 for youth programs during the first week. The remaining two weeks of registration will be at regular price.
  
- How do I register my child for a program?
  - ✓ Registration forms may be found on the MPR website under the Calendar tab [www.maryville.org/calendar](http://www.maryville.org/calendar) or can be filled out at the Front Desk of the Maryville Community Center.
  - ✓ Registration for the majority of MPR programs may be done in person, online, or over the phone. However, some programs require in person registration such as Private and Group Swim Lessons. Registration limitations will be noted on marketing efforts.
  
- What if I miss the registration deadline? Can I still sign my child up?
  - ✓ You have the option of placing your child on a waiting list. MPR will contact you if we have additional spaces become available for the program. Payment will not be accepted until we know if additional space is available.

### Refund/Credits

- What if my child can no longer participate in the program after I've signed them up? Can I get a refund or credit to my account?
  - ✓ Refunds/Credits will be based on the time of notification in order to determine if a full/partial or no refunds will be awarded. Programs that provide participant uniforms may only refund partial amounts if uniform orders have already been made.

### Special Requests/Notifications

- Am I allowed to coach my child's team?
  - ✓ MPR is happy to have volunteers coach and assistant coaches for activities. Coaches will be selected on a first come first service bases.
  
- May I request my child be on a certain team or with a friend?
  - ✓ MPR does its' best to distribute participants as evenly as possible based on age, grade, height, skill level and gender in co-ed programs.

- ✓ You may make a request however there are no guarantees that they will be granted, based on various circumstances.
- Can my child play up a level?
  - ✓ No, all participants will play in the age/grade appropriate levels. MPR reserves the right to combine divisions if needed based on program availability.

### Equipment/Locations

- What equipment/clothing does my child need for the sport?
  - ✓ There are certain items per sport you will need however, all sports will need a t-shirt, shorts/sweatpants and athletic shoes for practice, except Swim Team.
  - ✓ Additional equipment will be need for the following sports:
    - **Baseball/Softball** - a ball glove (bat and cleats are optional)
    - **Basketball** – clean athletic shoes
    - **Soccer/Futsal** - shine guards (soccer cleats are optional for outdoor soccer)
    - **Swim Team** – swimming suit, towel (goggles, swim caps, team swimsuit optional)
    - **Volleyball** - knee pads
- Can my child bring their own equipment?
  - ✓ Yes, however we provide Coaches a majority of sports specific equipment to use during practices/games. MPR will not be responsible for personal equipment getting damaged during the program.
- Where will the programs be located?
  - ✓ MPR has several facility locations and depending on the program depends where it will be held.
    - **Baseball/Softball/T-Ball** - Donaldson Westside Park and Beal Park
    - **Basketball/Volleyball/Futsal** (indoor soccer) - Maryville Community Center
    - **Soccer** (outdoor) - Donaldson Westside Park
    - **Swim Team** - Maryville Aquatic Center located in Beal Park

### Practices/Games

- How will I be notified what team my child will be on and when practices/games are?
  - ✓ After the coaches meeting and within 2 weeks after the registration deadline – participants/parents will be notified (usually by phone) who their coach will be and what team they are on as well as when the first practice/game will be.
- What happens if my child misses a practice?
  - ✓ Please notify your coach if you are unable to make a practice. The first practice is usually when you receive a copy of the practice/game schedule so please make sure to contact your coach so you know when the next practice/game will be. You may also retrieve a copy of the schedule from our website or the front desk of the Maryville Community Center.
- How will I know if a program/practice/game is canceled?

- ✓ MPR will notify Coaches of any cancelation. MPR will utilize social media outlets such as Facebook, Twitter, and/or Instagram and also send out text alerts. To find out how to sign up for text alerts see the Registration section of the FAQ. MPR will also notify KNIM “The Ville” when possible.
- ✓ MPR will attempt to make all decisions on cancellations in a timely manner however; inclement weather is unpredictable and can pop up at any time in this area.

## Sport Specific Questions

- **Baseball/ Softball/T-Ball**

- Can my child play up a level? (Ex. Can they play coach pitch if they are 5?)
  - ✓ No, all participants will play in the age appropriate levels. MPR reserves the right to combine divisions if needed based on program availability.
- Can my child use his or her own helmet and bat?
  - ✓ Yes, however we do provide helmets to use during practices/games. MPR will not be responsible for personal equipment getting damaged during the program.

- **Basketball**

- When are practices and games?
  - ✓ All practices and games will be in the evening at either 5:15 or 6:15. The first 2 weeks of the season will have practices which will be held on various days Monday - Friday. Games will be held on Mondays/ Thursdays for Girls and Tuesday/ Thursday for Boys
- How do I find out who will be coaching my child?
  - ✓ You will receive a phone call within 2 weeks after registration deadline in regards to who your child’s coach will be and when practice is
- Can we switch teams if we don’t like our coach?
  - ✓ No, once teams are made we do not move or switch participants. However, you should notify MPR about what the conflict is and we will attempt to address the issue with the coach.
- How will I know what color shirt my child will have?
  - ✓ Colors will randomly be selected unless it is a sponsored program with shirts being distributed to participants during the first week of practice.
- Do I need to remember my child’s team name or color?
  - ✓ Schedules are given out with team numbers and the coach’s last name (ex. 3. Smith) so it helps to remember the coach last name.
- How do I know which court I’m on for practice/game?
  - ✓ You will be contacted with information on when the first practice will be. The night of your practice there will be court information sheets on the cork boards located in the gymnasium that will direct you to which court each team is practicing/playing on. Cork boards can be found on each court.

- ✓ The first night of your child's practice a season/league schedules will be distributed with this information on it.
- **Soccer** (outdoor program)
  - Are the practices and games at the same spot?
    - ✓ Yes, all practices and games are at Donaldson Westside Park.
  - Will we have the same team in the fall and spring?
    - ✓ We will attempt to keep teams the same from the fall to the spring program.
  - When are games and practices?
    - ✓ Practices will be held during the week and games will be held on Sat for the U6 and U8 age groups. U11 & U16 Co-Ed will have either Tues or Sat games. Coaches will have schedules for you at first practice.
- **Swim Team**
  - Do I have to buy team apparel or suite?
    - ✓ No, all apparel is optional.
    - ✓ To participate in the program, participants only need a durable swim suite and towel. It is highly encouraged that participants also have a quality pair of goggles. As a convenience for parents' apparel such as suites, goggles, caps, towels and t-shirts are available for purchase.
  - Do I have to attend all of the meets?
    - ✓ No, all though we encourage participants to attend as many meets as possible, MPR realizes that most families have a busy summer schedule.
    - ✓ Participants/parents can pick and choose which meets to attend.
  - What is the difference between a Dual meet and an Invitational?
    - ✓ **Dual meets** usually occur during the weekdays and typically are between 2 swim organizations. These meets are included in the cost of registrations and participants will only receive ribbon awards for placement.
    - ✓ **Invitational meets** usually occur during the weekends and have multiple swim organizations attend (similar to a track meet). These meets require an additional \$10.00 fee and participants can receive ribbons and medal awards depending on overall scores and placement.
  - What events will my child be placed in?
    - ✓ Age division coaches will place participants into individual and relay events.
    - ✓ Events may vary week to week based on participant attendance for that meet.
- **Volleyball**
  - When are practices and games?
    - ✓ All practices and games will be in the evening at either 5:15 or 6:15. The first 2 weeks of the season will have practices which will be held on various days Monday - Friday. Games are usually held on Tuesdays for grades 5<sup>th</sup>-8<sup>th</sup> and Thursdays for 3<sup>rd</sup>-4<sup>th</sup>.

- How do I find out who will be coaching my child?
  - ✓ You will receive a phone call within 2 weeks after registration deadline in regards to who your child's coach will be and when practice is
  
- Can we switch teams if we don't like our coach?
  - ✓ No, once teams are made we do not move or switch participants. However, you should notify MPR about what the conflict is and we will attempt to address the issue with the coach.
  
- How do I know which court my child is on for practice/game?
  - ✓ You will be contacted with information on when the first practice will be. The night of your practice there will be court information sheets on the cork boards located in the gymnasium that will direct you to which court each team is practicing/playing on. Cork boards can be found on each court.
  - ✓ The first night of your child's practice a season/league schedules will be distributed with this information on it.